



شركة الأخشاب العالمية المحدودة
International Timber Company Ltd.



FINEZZA

Warranty Letter

Dear User,

Thank you for choosing Finezza Lighting brand products. All of our company's products conform to international safety regulations and specifically of those of the Kingdom of Saudi Arabia. We thank you for your trust and support and in return make the following commitments:

I. Product quality warranty period

The warranty period for LED luminaires, LED power supplies, DC switch sensors, power track products, and other accessories is 24 months.

II. Warranty conditions

1. The warranty period starts from the date of invoice.
2. The warranty covers manufacturing defects but does not cover errors in installation and/or deterioration from normal wear and tear.
3. The warranty does not cover damage resulting from negligence, modification, usage in conditions not suitable for the product, consequences of unstable electric current and/or natural or manmade disasters.

III. Warranty instructions:

1. Notification of warranty claims must be received within five business days of discovering the potential manufacturing defect.
2. If a product is deemed to have a manufacturing defect during the warranty period and notification has been received within the appropriate period, as long as no exclusion is applicable as per the warranty conditions above, replacement of the defective product or spare part to repair it will be made for free. Handling and shipping charges are not covered by this warranty.

International Timber Co. Ltd.

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